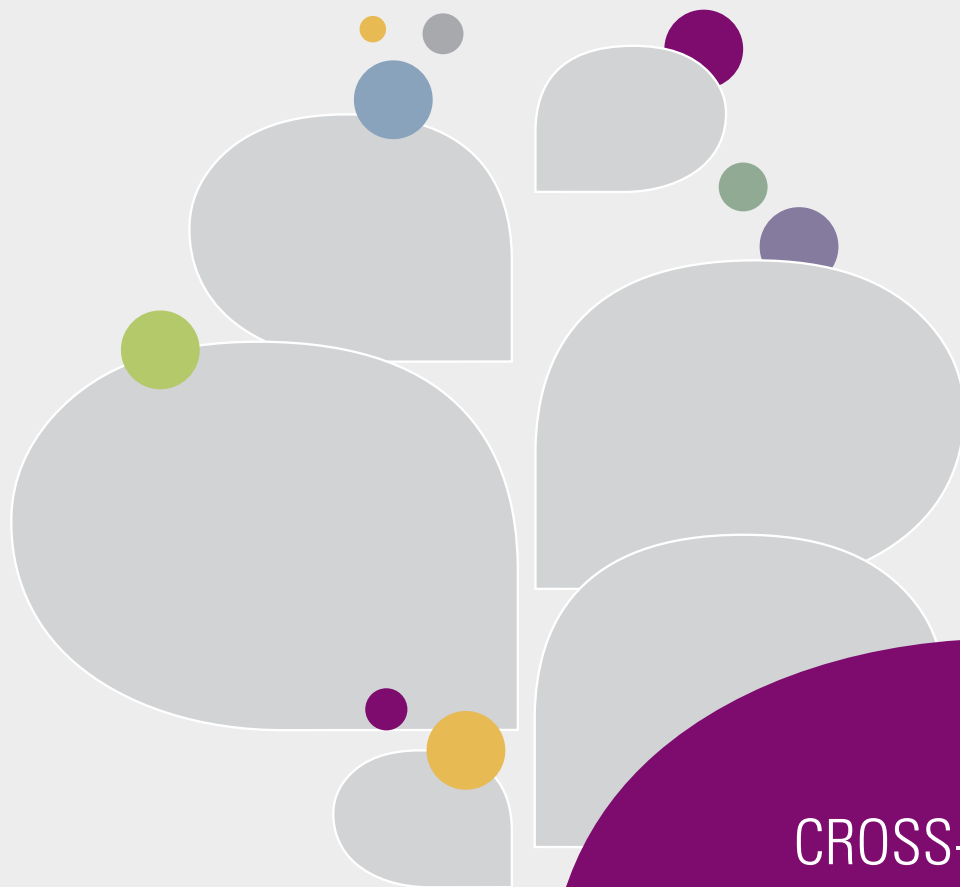


vivendi



CROSS-REFERENCE
TABLE

| 2014

CROSS-REFERENCE TABLE | 2014

This table establishes the correspondances between the non-financial information published by Vivendi in the period 2014 and the principal reporting references:

- Guidelines of the Global Reporting Initiative (GRI - G4 version);
- GRI's Media Sector Supplement;
- Article 225 of the French Grenelle II law;
- Principles of the United Nations Global Compact;
- OECD Guidelines for Multinational Enterprises.

Thus, the table shows the location of the information required by the GRI Guidelines («core» option) within the group's publications: the Annual Report 2014 (AR 2014); the CSR heading of Vivendi's institutional website (www.vivendi.com); the 2014 Non-financial Indicators Handbook; or any other document available online.










The table then presents the correspondances with the other non-financial reporting references.

The information published in Vivendi's Annual Report 2014 have been subject to verification by Vivendi's Statutory Auditors.

Specifications:














- The references to Article 225 of the French Grenelle II law are structured as follows:
A = "Provisions of the Law and General Reporting Principles";
B = "Social Data";
C = "Environmental Data";
D = "Information on Company's Commitments to Support Sustainable Development"
- References to Vivendi's 2014 Communication on Progress (COP) were not included in this table since the COP had not yet been published at that time.

GENERAL STANDARD DISCLOSURES

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
1. STRATEGY AND ANALYSIS								
	G4-1	Statement from the most senior decision-maker of the organization (such as CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and the organization's strategy for addressing sustainability	 	Chapter 3: ■ Section 4.7 "Corporate Social Responsibility (CSR)" ■ Section 4.8 "Prospects"	p. 153 p. 155		1-10	II.A.1 III.3.A IV.4
				CSR > Vision and Challenges > CSR Policy > Innovative Positioning				
	G4-2	Description of key impacts, risks, and opportunities	 	Chapter 1: ■ Section 1.4.4 "An Integrated Reporting Process" ■ Section 4 "Risk Factors" Chapter 2: ■ Section 1.1 "CSR - A Source of Value Creation for Vivendi and its Stakeholders" ■ Section 1.2 "Integrating CSR into the Group's Governance and Strategy" ■ Section 2.1 "Key messages" ■ Section 3.1 "Key messages" ■ Section 4.1 "Key messages" Chapter 3: ■ Section 3.1.1.13 "Audit Committee" ■ Section 4.4 "Risk Monitoring and Management" ■ Section 4.8 "Prospects"	p. 16 p. 38 p. 42 p. 44 p. 47 p. 62 p. 77 p. 121 p. 150 p. 155			II.A.10 III.2.f
			MSS Commentaries		CSR > Vision and Challenges > CSR Policy			
2. ORGANIZATIONAL PROFILE								
	G4-3	Name of the organization		Chapter 3, Section 1.1 "Corporate and Commercial Name"	p. 92			
	G4-4	Primary brands, products, and services		Chapter 1: ■ Section 1.4.4 "An Integrated Reporting Process" ■ Section 2 "Businesses"	p. 17 p. 20			III.1
	G4-5	Location of the organization's headquarters		Chapter 3, Section 1.4 "Registered Office, Legal Form and Laws Applicable to Vivendi's Business"	p. 92			
	G4-6	Number of countries where the organization operates, and names of countries where either the organization has significant operations or that are specifically relevant to the sustainability topics covered in the report	 	Chapter 1: ■ Section 1.2 "Key Figures" ■ Section 2 "Businesses" Chapter 2, Section 2.2.5 "Fair Business Practices" Chapter 4, Section III, Note 27 "Major Consolidated Entities or Entities Accounted Under Equity Method" CSR > Our Eight Priority Issues > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Economic Indicators	p. 10 p. 20 p. 60 p. 288			III.1







GENERAL STANDARD DISCLOSURES

2. ORGANIZATIONAL PROFILE

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
G4-7		Nature of ownership and legal form		Chapter 3: ■ Section 1.4 "Registered Office, Legal Form and Laws Applicable to Vivendi's Business" ■ Section 2.3 "Major Shareholders"	p. 92 p. 101			III.1
		MSS Commentary		Chapter 1, Section 2 "Businesses"	p. 20			IV
				CSR > Our Eight Priority Issues > Knowledge Sharing CSR > Reports and Performance > Key Indicators > Societal Indicators				
G4-8		Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries)		Chapter 1: ■ Section 1.2 "Key Figures" ■ Section 2 "Businesses" Chapter 4 Section III, Note 2.2 "Geographic Information"	p. 10 p. 20 p. 224			III.1 III.2
G4-9		Scale of the organization, including: total number of employees, total number of operations, net sales, total capitalization broken down in terms of debt and equity, quantity of products or services provided		Chapter 1: ■ Section 1.2 "Key Figures" ■ Section 2 "Businesses" Chapter 2: ■ Section 2.2.2 "Local, Economic and Social Impact of Business Activity" ■ Section 3 "Social Information" Chapter 4, Section III, Note 2 "Segment Data"	p. 10 p. 20 p. 55 p. 62 p. 220			III.1 III.2
		MSS Commentaries		CSR > Reports and Performance > Key Indicators > Economic Indicators > Social Indicators				
G4-10		Total number of employees by employment type, contract, region and gender; report whether a substantial portion of the organization's work is performed by workers who are legally recognized as selfemployed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors; report any significant variations in employment numbers		Chapter 1, Section 1.2 "Key Figures" Chapter 2: ■ Section 2.2.2 "Local, Economic and Social Impact of Business Activity" ■ Section 3.2.1 "Employment" ■ Section 3.2.2 "Organization of Work" ■ Section 3.2.6 "Diversity and Equal Opportunities"	p. 10 p. 55 p. 64 p. 68 p. 74	B-1.1 to B-1.4		II.A.3 V
				CSR > Reports and Performance > Key Indicators > Societal Indicators > Social Indicators				
		MSS Commentary		CSR > Reports and Performance > Key Indicators > Social Indicators				
G4-11		Percentage of total employees covered by collective bargaining agreements		Chapter 2: ■ Section 3.2.3 "Social Relations" ■ Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO"	p. 69 p. 76	B-3.2 B-7.1	3	V.8
				CSR > Reports and Performance > Key Indicators > Social Indicators				
G4-12		Description of the organization's supply chain		Chapter 2: ■ Section 2.1 "Key Messages" ■ Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors"	p. 48 p. 58	D-3.2		III.1
				CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators				











GENERAL STANDARD DISCLOSURES

2. ORGANIZATIONAL PROFILE

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Commitments to External Initiatives	G4-13	Significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain		Chapter 1: ■ Section 1.3.1 "Vivendi's Transformation into an Integrated Industrial Group in Media and Content" p. 12 ■ Section 2.6 "Operations Sold or Being Sold " p. 30 Chapter 2, Section 1 "Corporate Social Responsibility (CSR) Policy" p. 46 Chapter 4: ■ Section 1.1 "Significant Events in 2014" p. 161 ■ Section III, Note 3 "Discontinued Operations" p. 224 ■ Section IV.3 "Significant Events in 2014" p. 301				III.1
				Chapter 2: ■ Section 2.2.5 "Fair Business Practices" p. 59 ■ Section 4.2 "Environmental Indicators" p. 79 Chapter 3, Section 4.4 "Risk Monitoring and Management" p. 150 CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era Vivendi > Compliance Program		7	II.10 VI.3, 4 & 5	
	G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses		Chapter 2 p. 42				III.3
				CSR > Vision and Challenges > CSR Policy > Integration of CSR into our governance and strategy > Our Commitments CSR > Our Eight Priority Issues CSR > Reports and Performance > External Assessment				
	G4-16	Memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: ■ holds a position on the governance body; ■ participates in projects or committees; ■ provides substantive funding beyond routine membership dues; ■ views membership as strategic.		Chapter 2 p. 42				
				CSR > Vision and Challenges > CSR Policy > Innovative Positioning CSR > Vision and Challenges > CSR Policy > Integration of CSR into our Governance and Strategy > Non-Financial Reporting as a Management Tool > Dialog with all the Group's Stakeholders CSR > Our Eight Priority Issues		D-2.1	II.A.14	








GENERAL STANDARD DISCLOSURES

3. IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
3. IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES								
	G4-17	List of all entities included in the organization's consolidated financial statements or equivalent documents; report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	 <ul style="list-style-type: none"> Chapter 1: <ul style="list-style-type: none"> Section 1.1 "Simplified Economic Organization Chart of the Group" p. 09 Section 1.2 "Key Figures" p. 10 Chapter 2: <ul style="list-style-type: none"> Section 1.2 "Integrating CSR into the Group's Governance and Strategy" p. 46 Section 2.2 "Societal Indicators" p. 49 Section 3.2 "Social Indicators" p. 64 Section 4.2 "Environmental Indicators" p. 79 Section 5.1 "Note on Non-Financial Reporting Methodology" p. 85 Chapter 4, Section III, Note 27 "Major Consolidated Entities or Entities Accounted under Equity Method" p. 288 		A-1.1		III.1, III.4	
			 <p>CSR > Reports and Performance > Key Indicators > Methodology</p>					
	G4-18	Process for defining the report content and the aspect boundaries; explanation of how the organization has implemented the reporting principles for defining report content	 <ul style="list-style-type: none"> Chapter 1, Section 1.4.4 "An Integrated Reporting Process" p. 16 Chapter 2: <ul style="list-style-type: none"> Section 1.1 "CSR - A Source of Value Creation for Vivendi and its Stakeholders" p. 42 Section 1.2 "Integrating CSR into the Group's Governance and Strategy" p. 44 Section 2.1 "Key Messages" p. 47 		A-1.1		III.4	
			 <p>CSR > Vision and Challenges > CSR Policy > Innovative Positioning > Integration of CSR into our Governance and Strategy > Dialog with all the Group's Stakeholders</p> <p>CSR > Our Eight Priority Issues</p>					
	G4-19	List of all the material aspects identified in the process for defining report content	 <ul style="list-style-type: none"> Chapter 1, Section 1.4.4 "An Integrated Reporting Process" p. 16 Chapter 2: <ul style="list-style-type: none"> Section 1.1 "CSR - A Source of Value Creation for Vivendi and its Stakeholders" p. 42 Section 2.1 "Key Messages" p. 47 Section 3.1 "Key Messages" p. 62 Section 4.1 "Key Messages" p. 78 		A-1.1		III.4	
			 <p>CSR > Vision and Challenges > CSR Policy > Innovative Positioning</p> <p>CSR > Our Eight Priority Issues</p>					
	G4-20	Aspect boundary within the organization for each material aspect	 <ul style="list-style-type: none"> Chapter 2 p. 42 		A-1.1		III.4	
	G4-21	Aspect boundary outside the organization for each material aspect	 <ul style="list-style-type: none"> Chapter 2 p. 42 		A-1.1		III.4	
	G4-22	Effect of any restatements of information provided in previous reports, and the reasons for such restatements	 <ul style="list-style-type: none"> Chapter 1: <ul style="list-style-type: none"> Section 1.1 "Simplified Economic Organization Chart of the Group" p. 09 Section 1.2 "Key Figures" p. 10 Chapter 2: <ul style="list-style-type: none"> Section 1 "Corporate Social Responsibility (CSR) Policy" p. 46 Section 5.1 "Note on Non-Financial Reporting Methodology" p. 85 		A-1.1		III.4	
	G4-23	Significant changes from previous reporting periods in the scope and aspect boundaries	 <p>CSR > Reports and Performance > Key Indicators</p> <p>CSR > Reports and Performance > Key Indicators > Methodology</p>		A-1.1 A-1.3		III.4	







GENERAL STANDARD DISCLOSURES

4. STAKEHOLDER ENGAGEMENT

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
4. STAKEHOLDER ENGAGEMENT								
	G4-24	List of stakeholder groups engaged by the organization		Chapter 2: ■ Section 1.1.2 "Vivendi's Eight Priority Issues" ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" ■ Section 2.2.3 "Relations with Stakeholders"	p. 43 p. 45 p. 57	D-2.1 D-3.2		III.2.g & 3.e
		MSS Commentary		CSR > Vision and Challenges > Integration of CSR into our Governance and Strategy > Dialog with all the Group's Stakeholders CSR > Reports and Performance > Key Indicators > Societal Indicators > Economic Indicators				
	G4-25	Basis for identification and selection of stakeholders with whom to engage		Chapter 2: ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" ■ Section 2.2.2.1 "Sharing the Value Produced" ■ Section 2.2.3 "Relations with Stakeholders"	p. 45 p. 55 p. 57	D-2.1		III.2.g & 3.e
	G4-26	Approach of the organization to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process		Chapter 1, Section 1.4.2 "Financial Communication Policy" Chapter 2: ■ Section 1.1.2 "Vivendi's Eight Priority Issues" ■ Section 1.2.1 "Cross-Mobilization" ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" ■ Section 2.1 "Key Messages" ■ Section 2.2.1.2 "Empowering and Protecting Young People in their Use of Digital Media" ■ Section 2.2.1.3.2 "Media Accessibility and Literacy" ■ Section 2.2.2.3 "Partnerships with Civil Society" ■ Section 2.2.3 "Relations with Stakeholders" ■ Section 3.1.2 "Ongoing Constructive Dialog" ■ Section 3.1.3 "Employee Support Programs in Line with Group Development"	p. 14 p. 43 p. 44 p. 45 p. 47 p. 51 p. 53 p. 56 p. 57 p. 62 p. 63	D-2.1	1	II.A.14 III.2.g & 3.e
				Chapter 3: ■ Section 2.1.4 "Shareholders' Meetings" ■ Section 2.3 "Major Shareholders"	p. 93 p. 101			
	G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting; stakeholder groups that raised each of the key topics and concerns		Chapter 2: ■ Section 1.2.2 "CSR Criteria integrated into the Variable Compensation of Senior Executives" ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" ■ Section 2.2.3 "Relations with Stakeholders" ■ Section 2.2.5.2 "Contribution to Public Policy / Responsible Lobbying"	p. 44 p. 45 p. 56 p. 61	A-2.3	1	II.A.14 III.2.g & 3.e
			CSR > Vision and Challenges > CSR Policy > More than 100 testimonies > Integration of CSR into our Governance and Strategy > Dialog with all the Group's Stakeholders CSR > Our Eight Priority Issues CSR > Reports and Performance > Key Indicators > Corporate Governance Indicators > Social Indicators					








GENERAL STANDARD DISCLOSURES

5. REPORT PROFILE

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
5. REPORT PROFILE								
	G4-28	Reporting period (such as fiscal or calendar year) for information provided		Chapter 2, Section 5 "Verification of Non-Financial Data"	p. 85			III.4
				CSR > Reports and Performance > Key Indicators > Methodology				
	G4-29	Date of most recent previous report (if any)		Annual Report 2014 > Chapter 2: March 13, 2015 Non-Financial Indicators Handbook 2014: May 2015				III.4
	G4-30	Reporting cycle (such as annual, biennial)		Annual				III.4
	G4-31	Contact point for questions regarding the report or its contents		CSR > Contacts		A-2.3		III.4
GRI Content Index	G4-32	GRI Content Index and the chosen "in accordance" option; reference to the External Assurance Report, if the report has been externally assured		Cross-reference table 2014		A-1.3 A-1.4		III.4
Assurance	G4-33	Policy and current practice of the organization with regard to seeking external assurance for the report, and the relationship between the organization and the assurance providers		Chapter 2, Section 5.2 "Independent Statutory Auditors' Report on Consolidated Societal, Social and Environmental Information Presented in the Management Report" Chapter 3, Section 5 "Statutory Auditors' report, prepared in accordance with Article L.225-235 of the French Commercial Code, on the Report prepared by the Chairman of the Supervisory Board of Vivendi SA" Chapter 4: <ul style="list-style-type: none"> ■ Section III "Statutory Auditors' Report on the Consolidated Financial Statements" ■ Section IV.1 "Statutory Auditor's Report on the Financial Statements" ■ Section IV.7 "Statutory Auditors' Report on Related Party Agreements and Commitments" 	p. 88 p. 156 p. 195 p. 295 p. 334	A-1.6		III.4
				CSR > Reports and Performance > Key Indicators > Methodology > External Assessment				



GENERAL STANDARD DISCLOSURES

6. GOVERNANCE









GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
6. GOVERNANCE								
Governance Structure and Composition	G4-34	Governance structure of the organization, including committees of the highest governance body; committees responsible for decision-making on economic, environmental and social impacts	 Chapter 2: <ul style="list-style-type: none"> Section 1.2.1 "Cross-Mobilization" p. 44 Section 1.2.2 "CSR Criteria integrated into the Variable Compensation of Senior Executives" p. 44 Section 3.2.6 "Diversity and Equal Opportunities" p. 74 Chapter 3: <ul style="list-style-type: none"> Section 3.1 "Directors, Senior Management and Supervisory Bodies" p. 106 Section 3.2 "Management Board" p. 124 Section 3.7 "Financial Information and Communication Procedures Committee" p. 145 Section 3.8 "Management Committees" p. 146 Section 3.9 "General Management" p. 146 Section 4.1 "Corporate Governance" p. 147 Section 4.2 "Vivendi's Equal Opportunities Policy" p. 148 Section 4.3 "Internal Control Procedures" p. 148 Section 4.4.1 "Internal Control Operations" p. 150 Section 4.7.2 "Integration of CSR into Vivendi's Governance and Strategy" p. 154 		A-2.2		III.1 & 2.h	
			 CSR > Vision and Challenges > Integration of CSR into our Governance and Strategy CSR > Reports and Performance > Key Indicators > Social Indicators					
	MSS Commentaries	 Chapter 1, Section 2 "Businesses" Chapter 2: <ul style="list-style-type: none"> Section 1.2.1 "Cross-Mobilization" p. 44 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Chapter 3: <ul style="list-style-type: none"> Section 3.6 "Compliance Program" p. 144 Section 4.3.3 "Internal Control Components" p. 149 		D-5	1	III.1 & 2.h IV		
		 CSR > Our Eight Priority Issues > Knowledge Sharing > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators Vivendi > Compliance Program Footer > Data and Content Protection Charter						
	G4-41	Processes for the highest governance body to ensure conflicts of interest are avoided and managed; disclosure of conflicts of interest to stakeholders	 Chapter 3: <ul style="list-style-type: none"> Section 3.1.1.4. "Family Relationships" p. 118 Section 3.1.1.5 "Absence of Conflicts of Interest" p. 118 Section 3.2.3 "Family Relationships" p. 127 Section 3.2.4 "Absence of Conflicts of Interest" p. 127 				II.6 III.2.h	
			 Chapter 1, Section 2 "Businesses" Chapter 2: <ul style="list-style-type: none"> Section 1.2.1 "Cross-Mobilization" p. 44 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Chapter 3: <ul style="list-style-type: none"> Section 3.6 "Compliance Program" p. 144 Section 4.3.3 "Internal Control Components" p. 149 		D-5	1	II.6 III.2.h IV	
		 CSR > Our Eight Priority Issues > Knowledge Sharing > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Corporate Governance Indicators Vivendi > Compliance Program Footer > Data and Content Protection Charter						

GENERAL STANDARD DISCLOSURES

7. ETHICS AND INTEGRITY

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
7. ETHICS AND INTEGRITY								
	G4-56	Values, principles, standards and norms of behavior of the organization such as codes of conduct and codes of ethics		Chapter 1, Section 2 "Businesses" Chapter 2 Chapter 3: ■ Section 3.6 "Compliance Program" ■ Section 4.3.3 "Internal Control Components" ■ Section 4.4.1 "Internal Control Operations" ■ Section 4.7 "Corporate Social Responsibility (CSR)"	p. 20 p. 42 p. 144 p. 149 p. 150 p. 153			III.3
		MSS Commentaries		CSR > Vision and Challenges > CSR Policy > Innovative Positioning > Integration of CSR into our Governance and Strategy > Our Commitments CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Valuation and Protection of Personal Data > Vigilance in Business Conduct > Social and Professional Empowerment of Employees Vivendi > Compliance Program Footer > Data and Content Protection Charter		D-5	1	II.B.1 III.3 IV

ECONOMY

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA EC	Disclosure on Management Approach (aspects covered: Economic Performance, Market Presence, Indirect Economic Impacts)	 Chapter 1: <ul style="list-style-type: none"> Section 1.3 "Strategy" p. 12 Section 1.4.1 "Investment Policy" p. 14 Section 1.4.4 "An Integrated Reporting Approach" p. 16 Chapter 2, Section 2.2.2 "Local, Economic and Social Impact of Business Activity" p. 55					II.A.1 II.A.3
			 CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators > Economic Indicators					
Economic Performance	G4-EC1	Direct economic value generated and distributed	 Chapter 1, Section 1.4.3 "Value Creation in 2014" Chapter 2: <ul style="list-style-type: none"> Section 2.2.2 "Local, Economic and Social Impact of Business Activity" p. 55 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 2.2.5 "Fair Business Practices" p. 60 Section 3.2.1 "Employment" p. 64 Chapter 4: <ul style="list-style-type: none"> Section I "2014 Financial Report" p. 161 Section III: - Note 4 "EBIT" p. 232 - Note 6 "Income Taxes" p. 235 - Note 21 "Employee Defined Benefit Plans" p. 254 		D-1 D-2.2		II.A.3 XI	
			 CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators > Economic Indicators > Social Indicators					
			 Not relevant - Chapter 1, Section 4 "Risk Factors" Chapter 2: <ul style="list-style-type: none"> Section 4.2.1 "General Environmental Policy" p. 79 Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses" p. 84 		C-1.4 C-4.2	7	VI	
	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	 Chapter 4, Section III: <ul style="list-style-type: none"> Note 4 "EBIT" p. 232 Note 21 "Employee Defined Benefit Plans" p. 254 					
	G4-EC3	Coverage of the organization's defined benefit plan obligations	 Chapter 2, Section 2.2.2.1 "Sharing the Value Produced" p. 55				II.A.15	
	G4-EC4	Financial assistance received from government MSS Commentary	 Chapter 1, Section 2.1.3.2 "Canal+ Régie" p. 21 Chapter 4, Note 24 Section 24.2 "Other Related Parties" p. 274				II.A.15	
MSS M1	Significant funding and other support received from non-governmental sources	Canal+ Group's business model is mainly based on subscriptions. Advertising revenues are published by the Société d'édition de Canal Plus (SECP) in its Annual Report						

General Standard Disclosures

Economy (EC)

Environment (EN)





Labor practices and decent work (LA)

Human Rights (HR)

Society (SO)













Product Responsibility (PR)

ECONOMY

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Market Presence	G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	Not reported			B-6		
	G4-EC6	Proportion of senior management hired from the local community at significant locations of operation	Not reported - Impossible to consolidate at group level			D-1.1	6	II.A.3 & 4 V.5
Indirect Economic Impacts	G4-EC7	Development and impact of infrastructure investments and services supported	 <p>Chapter 1, Section 1.6 "Investments" p. 19 Chapter 2: <ul style="list-style-type: none"> Section 2.1.2 "Developing Local Talent in Africa at the Heart of Vivendi's CSR Strategy" p. 47 Section 2.2.1.3.2 "Media Accessibility and Literacy" p. 53 Section 2.2.2.2 "Local Economic, Social and Cultural Development" p. 56 Chapter 4, Section III: <ul style="list-style-type: none"> Note 4, Section "Additional Information on Operating Expenses" p. 233 Note 25, Section 25.1.1 "Off-Balance Sheet Commercial Commitments" p. 276 </p>	D-1 D-5		II.A.1 IV		
		MSS Commentary						
			 <p>CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Knowledge Sharing > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators</p>					
		G4-EC8	Significant indirect economic impacts, including the extent of impacts	 <p>Chapter 2: <ul style="list-style-type: none"> Section 2.1.2 "Developing Local Talent in Africa at the Heart of Vivendi's CSR Strategy" p. 47 Section 2.2.1.3.2 "Media Accessibility and Literacy" p. 53 Section 2.2.2.2 "Local Economic, Social and Cultural Development" p. 55 Section 3.2.5 "Training" p. 72 </p>	D-1 D-2.2 D-5		II.A.3 & 4 IV V.5 IX.5	
		 <p>CSR > Our Eight Priority Issues > Knowledge Sharing > Social and Professional Empowerment of Employees > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators</p>						

General Standard Disclosures
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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA EN	Disclosure on Management Approach (aspects covered: Materials, Energy, Emissions, Waste, Products and Services, Compliance, Transports, Overall, Supplier Environmental Assessment, Environmental Grievance Mechanisms)		Chapter 1, Section 4 "Risk Factors" Chapter 2: <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" Section 4 "Environmental Information" 	p. 38 p. 48 p. 58 p. 77	C-1	7,8,9	II.A.12 & 13 II.B VI
		MSS Commentaries		CSR > Vision and Challenges > Integration of CSR into our Governance and Strategy > Our commitments > Responsible Supplier Relationship Charter CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators Vivendi > Compliance Program				
Materials	G4-EN1	Materials used by weight or volume		Chapter 1, Section 2.6 "Raw Materials Used for the Group's Operations" Chapter 2, Section 4.2.3.1 "Consumption of Raw Materials and Measures to Improve Efficiency of Use"	p. 31 p. 81	C-3.3		VI.1.a
		MSS Commentaries		CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators				
	G4-EN2	Percentage of materials used that are recycled input materials		Not reported		C-3.4	8, 9	VI.6.d
Energy	G4-EN3	Energy consumption within the organization		Chapter 2, Section 4.2.3.2 "Energy Consumption and Measures Taken to Improve Energy Efficiency and the Use of Renewable Energy"	p. 81	C-3.5		VI.1.a
				CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators				
	G4-EN4	Energy consumption outside of the organization		Not relevant - Chapter 2, Section 5.1 "Note on Non-Financial Reporting Methodology", Subsection "Scope of Environmental Reporting"	p. 86	C-3.5		VI.1.a
	G4-EN5	Energy intensity		Not reported but calculable from verified data sources: Chapter 1, Section 1.2 "Key figures" Chapter 2, Section 4.2.3.2 "Energy Consumption and Measures Taken to Improve Energy Efficiency and the Use of Renewable Energy"	p. 10 p. 82	C-3.5		VI.1.a
	G4-EN6	Reduction of energy consumption		Chapter 2: <ul style="list-style-type: none"> Section 4.1.2 "Better Control of Energy Consumption" Section 4.2.3.2 "Energy Consumption and Measures Taken to Improve Energy Efficiency and the Use of Renewable Energy" Section 4.2.4 "Climate Change" 	p. 77 p. 81 p. 83	C-3.6	8, 9	VI.6.d
				CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators				
	G4-EN7	Reductions in energy requirements of products and services		Chapter 2, Section 4.1.3 "Environmental Issues of Digital Technology"	p. 78	C-3.6	8, 9	VI.3 VI.6.b & d
MSS Commentary			CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era					














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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Water	G4-EN8	Total water withdrawal by source		Not relevant - Chapter 2, Section 4.1.1 "Reliability of Environmental Reporting"	p. 77	C-3.1		VI.1.a
	G4-EN9	Water sources significantly affected by withdrawal of water				C-3.1 C-3.2		VI.6.d
	G4-EN10	Percentage and total volume of water recycled and reused				C-3.1 C-3.4	8, 9	VI.6.d
Biodiversity	G4-EN11	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas		Not relevant - Chapter 2, Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 84	C-5.1		VI.1.a
	G4-EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas				C-5.1		VI.1.a
	G4-EN13	Habitats protected or restored				C-5.1	8	VI.6.d
	G4-EN14	Total number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk				C-5.1		VI.1.a
Emissions	G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)		Chapter 2, Section 4.2.4 "Climate Change"	p. 83	C-4.1		VI.1.a
	G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	@	CSR > Reports and Performance > Key Indicators > Environmental Indicators				
	G4-EN17	Other indirect greenhouse gas (GHG) emissions (Scope 3)		Not relevant - Chapter 2, Section 5.1 "Note on Non-Financial Reporting Methodology", Subsection "Scope of Environmental Reporting"	p. 86			
	G4-EN18	Greenhouse gas (GHG) emissions intensity		Not reported but calculable from verified data sources: Chapter 1, Section 1.2 "Key figures" Chapter 2, Section 4.2.4 "Climate Change"	p. 10 p. 83			
	G4-EN19	Reduction of greenhouse gas (GHG) emissions		Chapter 2: ■ Section 4.1.2 "Better Control of Energy Consumption" ■ Section 4.2.3 "Sustainable Use of Resources" ■ Section 4.2.4 "Climate Change"	p. 77 p. 81 p. 83			
		MSS Commentary	@	CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators				
	G4-EN20	Emissions of ozone-depleting substances (ODS)		Not relevant - Chapter 2, Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 84			
G4-EN21	NOX, SOX, and other significant air emissions							

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Effluents and Waste	G4-EN22	Total water discharge by quality and destination	 Not relevant - Chapter 2, Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 84	C-2.1		VI.1.a	
	G4-EN23	Total weight of waste by type and disposal method	 Chapter 2, Section 4.2.2 "Pollution and Waste Management"	p. 80	C-2.2	8	VI.1.a	
		MSS Commentaries	 CSR > Reports and Performance > Key Indicators > Environmental Indicators					
	G4-EN24	Total number and volume of significant spills	 Not relevant - Chapter 2, Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 84	C-2.1		VI.1.a	
	G4-EN25	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally	 Not relevant - Chapter 2, Section 4.1.1 "Reliability of Environmental Reporting"	p. 77	C.2.1		VI.1.a	
	G4-EN26	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff	 Not relevant - Chapter 2, Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 84	C-5.1	8	VI.1.a & 6.d	
Products and Services	G4-EN27	Extent of impact mitigation of environmental impacts of products and services	 Chapter 2, Section 4.2.3 "Sustainable Use of Resources"	p. 81	C-3.4 C-3.6	7, 8, 9	VI.6.b	
			 CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators					
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category	 Chapter 2, Section 4.2.2 "Pollution and Waste Management"	p. 80	C-2.2	8, 9	VI.6.b & d		
		 CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators						
Compliance	G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324	C-1.4			
Transport	G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce	 Chapter 2, Section 4.2.4 "Climate Change"	p. 83	C-3.5 C-4.1		VI.1.a	
			 CSR > Reports and Performance > Key Indicators > Environmental Indicators					

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Overall	G4-EN31	Total environmental protection expenditures and investments by type	 Chapter 2: ■ Section 4.1.1 "Reliability of Environmental Reporting" ■ Section 4.2.1 "General Environmental Policy" ■ Section 4.2.5 "Information Categories Deemed Irrelevant with regard to the Group's Businesses"	p. 77 p. 79 p. 84	C-1.3	7, 8	VI.1.a & c	
			 CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era CSR > Reports and Performance > Key Indicators > Environmental Indicators					
Supplier Environmental Assessment	G4-EN32	Percentage of new suppliers that were screened using environmental criteria	 Chapter 2, Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors"	p. 58	D-3.1 D-3.2	7, 8	II.A.12 & 13 VI-6	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
	G4-EN33	Significant actual and potential negative environmental impacts in the supply chain and actions taken	 Chapter 2, Section 4.1.3 "Environmental Issues of Digital Technology"	p. 78	D-3.1 D-3.2		II.A.12 & 13 VI.1.A	
			 CSR > Our Eight Priority Issues > Respect for the Environment in the Digital Era					
Environmental Grievance Mechanisms	G4-EN34	Number of grievances about environmental impacts filed, addressed, and resolved through formal grievance mechanisms	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324		8		

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LABOR PRACTICES AND DECENT WORK

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA LA	Disclosure on Management Approach (aspects covered: Employment, Labor/Management Relations, Occupational Health and Safety, Training and Education, Diversity and Equal Opportunities, Equal Remuneration for Women and Men, Supplier Assessment for Labor Relations, Labor Practices Grievance Mechanisms)	 Chapter 2: ■ Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 ■ Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 ■ Section 3 "Social Information" p. 62 Chapter 3: ■ Section 3.1.1 "Supervisory Board" p. 106 ■ Section 4.2 "Vivendi's Equal Opportunities Policy" p. 148		B	1, 2, 3, 4, 5, 6	II.A.4 V	
		MSS Commentaries	 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators Vivendi > Compliance Program					
Employment	G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender, and region	 Chapter 2, Section 3.2.1 "Employment" p. 64		B-1.5 B-1.6	6	V	
			 CSR > Reports and Performance > Key Indicators > Social Indicators					
	G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation		Not reported - Impossible to consolidate because of the existence of too many work cultures within the group		B-1.7 B-1.8		
			 Chapter 2, Section 3.2.6 "Diversity and Equal Opportunities" p. 74		B-6.1	1, 6	V.1.e	
		 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators						
Labor/ Management Relations	G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	 Not reported - Chapter 2, Section 3.2.3 "Social Relations" p. 69		B-3.2 B-7.1	3	V.6	
Occupational Health and Safety	G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	 Chapter 2, Section 3.2.4 "Occupational Health and Safety" p. 70		B-4.1		V.4.c	
			 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					
	G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of workrelated fatalities, by region and by gender	 Chapter 2: ■ Section 3.2.2.2 "Absenteeism within the Group" p. 69 ■ Section 3.2.4 "Occupational Health and Safety" p. 70		B-2.2 B-4.3 B-4.4	1	V	
			 CSR > Reports and Performance > Key Indicators > Social Indicators					
			MSS Commentary	Not relevant				
	G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	 Chapter 2, Section 3.2.4.3 "Workplace Accidents and Occupational Illnesses" p. 71		B-4.1 B-5.1		II.A.4 & 8 V.4.c VI.7	
 CSR > Reports and Performance > Key Indicators > Social Indicators								

LABOR PRACTICES AND DECENT WORK

GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Occupational Health and Safety	G4-LA8	Health and safety topics covered in formal agreements with trade unions	 Chapter 2, Section 3.2.4.2 "Collective Agreements on Occupational Health, Safety and Working Conditions" p. 71	B-4.2	3	V.4.c		
			 CSR > Reports and Performance > Key Indicators > Social Indicators					
Training and Education	G4-LA9	Average hours of training per year per employee by gender, and by employee category	 Chapter 2: ■ Section 2.2.4.2 "A Responsible Purchasing Policy Adopted by all the Subsidiaries" ■ Section 3.2.5 "Training" p. 59 p. 72	B-5.2	6	II.A.4		
		MSS Commentaries	 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Societal Indicators > Social Indicators					
	G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	 Chapter 2: ■ Section 3.1.3 "Employee Support Programs in Line with Group Developments" ■ Section 3.2.5 "Training" p. 63 p. 72	B-5.1		II.A.8		
		 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators						
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	 Chapter 2, Section 3.1.3 "Employee Support Programs in Line with Group Developments" p. 63	B-3.1	1, 6	V.3			
	 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees							
Diversity and Equal Opportunity	G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	 Chapter 2: ■ Section 3.2.1 "Employment" ■ Section 3.2.6 "Diversity and Equal Opportunities" p. 64 p. 74	B-6.1 B-6.3 B-6.4 B-7.2	1, 6	IV V.1.e		
			 CSR > Our Eight Priority Issues > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					
Equal Remuneration for Women and Men	G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	 Not reported - Chapter 2, Section 3.2.6.1 "Gender Equality" p. 74	B-6.1 B-7.2	1, 6	V.1.e		
Supplier Assessment for Labor Practices	G4-LA14	Percentage of new suppliers that were screened using labor practices criteria	 Chapter 2: ■ Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" ■ Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 48 p. 58	D-3.1 D-3.2	3,4,5,6	II.A.12 & 13		
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
Labor Practices Grievance Mechanisms	G4-LA15	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken	 Chapter 2, Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76	D-3.1 D-3.2	3,4,5,6	II.A.12 & 13		
			 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation" p. 32 p. 282 p. 324					

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA HR	Disclosure on Management Approach (aspects covered: Investment, Non Discrimination, Freedom of Association and Collective Bargaining, Child Labor, Forced or Compulsory Labor, Assessment, Supplier Human Rights Assessment, Human Rights Grievance Mechanisms, media sector specific aspects - Freedom of Expression, Portrayal of Human Rights, Cultural Rights, Intellectual Property, Protection of Privacy)	 Chapter 2: <ul style="list-style-type: none"> Section 1.1.1. "Innovative Positioning" p. 42 Section 1.2 "Integrating CSR into the Group's Governance and Strategy" p. 44 Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 Chapter 3: <ul style="list-style-type: none"> Section 4.3 "Internal Control Procedures" p. 148 Section 4.4 "Risk Monitoring and Management" p. 150 			D-3 D-5	1-6	II.A.2, 12 & 13 IV
		MSS Commentaries	 CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Valuation and Protection of Personal Data > Vigilance in Business Conduct > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Societal Indicators > Social Indicators Vivendi > Compliance Program					
Investment	G4-HR1	Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	 Chapter 2 <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58  CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators			D-3.1 D-5	1, 2, 3, 4, 5, 6	IV.2 & 3
	G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	 Chapter 2: <ul style="list-style-type: none"> Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Chapter 3, Section 4.3.3 "Internal Control Components" p. 149  CSR > Our Eight Priority Issues > Valuation and Protection of Personal Data > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
Non Discrimination	G4-HR3	Total number of incidents of discrimination and corrective actions taken	 Chapter 1, Section 3 "Litigation" p. 32 Chapter 2, Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 Chapter 4: <ul style="list-style-type: none"> Section III, Note 26 "Litigation" p. 282 Section IV.3, Note 25 "Litigation" p. 324 			B-7.2	1, 2, 6	V.1.e
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Freedom of Association and Collective Bargaining	G4-HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	 Chapter 2: <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 		B-7.1 D-3.2	1, 2, 3	V.1.a V.8	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					
Child Labor	G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor	 Chapter 2: <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 		B-7.4 D-3.2	1, 2, 5	II.A.12 & 13 IV.3 V.1.c	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					
Forced or Compulsory Labor	G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	 Chapter 2: <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" p. 48 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 		B-7.3 D-3.2	1, 2, 4	II.A.12 & 13 IV.3 V.1.d	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct > Social and Professional Empowerment of Employees CSR > Reports and Performance > Key Indicators > Social Indicators					
Security Practices	G4-HR7	Percentage of security personnel trained in the organization's human rights policies or procedures that are relevant to operations		Not relevant	D-5	1, 2	II.A.8	
Indigenous Rights	G4-HR8	Total number of incidents of violations involving rights of indigenous peoples and actions taken		Not relevant	D-1.2	1, 2	IV	
Assessment	G4-HR9	Total number and percentage of operations that have been subject to human rights reviews or impact assessments	 Chapter 2: <ul style="list-style-type: none"> Section 1.2.1 "Cross-Mobilization" p. 44 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO" p. 76 Chapter 3: <ul style="list-style-type: none"> Section 4.3 "Internal Control Procedures" p. 148 Section 4.4 "Risk Monitoring and Management" p. 150 		D-5	1, 2, 3, 4, 5, 6	IV	
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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Supplier Human Rights Assessment	G4-HR10	Percentage of new suppliers that were screened using human rights criteria	 Chapter 2: <ul style="list-style-type: none"> Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" 	p. 48 p. 58	D-3.1 D-3.2	1, 2, 3, 4, 5, 6	II.A.12 & 13 IV.3	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
	G4-HR11	Significant actual and potential negative human rights impacts in the supply chain and actions taken	 Chapter 2: Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" Section 3.2.7 "Promotion of and Compliance with the Fundamental Principles of the ILO"	p. 48 p. 49 p. 76	D-3.1 D-3.2	1, 2, 3, 4, 5, 6	II.A.12 & 13 IV.3	
Human Rights Grievance Mechanisms	G4-HR12	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms	 Chapter 1, Section 3 "Litigation" Chapter 4: <ul style="list-style-type: none"> Section III, Note 26 "Litigation" Section IV.3, Note 25 "Litigation" 	p. 32 p. 282 p. 324	D-5	1, 2	IV.6	
			 Chapter 2: Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" Section 2.2.3 "Relations with Stakeholders" Section 2.2.5 "Fair Business Practices"	p. 49 p. 57 p. 59				
		 CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Valuation and Protection of Personal Data > Vigilance in Business Conduct Vivendi > Compliance Program Footer > Data and Content Protection Charter						

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA SO	Disclosure on Management Approach (aspects covered: Local Communities, Corruption, Public Policy, Anti-competitive Behavior, Compliance, Supplier Assessment for Impacts on Society, Grievance Mechanisms for Impacts on Society)		Chapter 2: <ul style="list-style-type: none"> Section 2.1.2 "Developing Local Talent in Africa at the Heart of Vivendi's CSR Strategy" p. 47 Section 2.2.2 "Local, Economic and Social Impact of Business Activity" p. 55 Section 2.2.3 "Relations with Stakeholders" p. 57 Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" p. 58 Section 2.2.5 "Fair Business Practices" p. 59 	D-1.2 D-4.1	1, 10	II.A.3, 8, 12, 13 & 14 VII X	
		MSS Commentaries		Chapter 3: <ul style="list-style-type: none"> Section 3.6 "Compliance Program" p. 144 Section 4.3.1 "Definition and Objectives of Internal Control" p. 149 Section 4.4 "Risk Monitoring and Management" p. 150 				
				CSR > Our Eight Priority Issues > Vigilance in Business Conduct > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators Vivendi > Compliance Program				
Local Communities	G4-S01	Percentage of operations with implemented local community engagement, impact assessments, and development programs		Chapter 2: <ul style="list-style-type: none"> Section 2.1.2 "Developing Local Talent in Africa at the Heart of Vivendi's CSR Strategy" p. 47 Section 2.2.1.1 "Promoting Cultural Diversity in Content Production and Distribution" p. 49 Section 2.2.1.2.1 "Empowering Young Audiences" p. 51 Section 2.2.2 "Local, Economic and Social Impact of Business Activity" p. 55 Section 2.2.3 "Relations with Stakeholders" p. 57 	D-1.2	1	II.A.3 & 14 IX.5	
	G4-S02	Operations with significant actual or potential negative impacts on local communities		CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators				
Corruption	G4-S03	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified		Chapter 2, Section 2.2.5 "Fair Business Practices" p. 59 Chapter 3: <ul style="list-style-type: none"> Section 3.6 "Compliance Program" p. 144 Section 4.3.3 "Internal Control Components" p. 149 Section 4.4 "Risk Monitoring and Management" p. 150 	D-4.1	10	VII.2 & 5	
				CSR > Our Eight Priority Issues > Vigilance in Business Conduct Vivendi > Compliance Program				

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Corruption	G4-S04	Communication and training on anti-corruption policies and procedures	 Chapter 2, Section 2.2.5 "Fair Business Practices" Chapter 3, Section 3.6 "Compliance Program"	p. 59 p. 144	D-4.1	10	II.A.8 VII.6	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
	G4-S05	Confirmed incidents of corruption and actions taken	 Chapter 2, Section 2.2.5.1 "Actions to Prevent Corruption "	p. 61	D-4.1	10	VII	
	G4-S06	Total value of political contributions by country and recipient/beneficiary MSS Commentary		Compliance		D-4.1	10	II.A.15 VII
Anti-competi- tive Behavior	G4-S07	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324			X	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct					
Compliance	G4-S08	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324			X	
Supplier Assessment for Impacts on Society	G4-S09	Percentage of new suppliers that were screened using criteria for impacts on society	 Chapter 2: ■ Section 2.1.3 "Vigilance in Relation to the Media and Content Supply Chain" ■ Section 2.2.4 "CSR Criteria as Part of Purchasing Policy and in Relations with Suppliers and Subcontractors" ■ Section 2.2.5 "Fair Business Practices"	p. 48 p. 58 p. 59	D-3.1 D-3.2	10	II.A.12 & 13	
			 CSR > Our Eight Priority Issues > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
	G4-S010	Significant actual and potential negative impacts on society in the supply chain and actions taken	 Chapter 2, Section 2.2.5 "Fair Business Practices"	p. 59	D-3.1 D-3.2	10	II.A.12 & 13	
Grievance Mechanisms for Impacts on Society	G4-S011	Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324		10		

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
	DMA PR	Disclosure on Management Approach (aspects covered: Customer Health and Safety, Product and Service Labeling, Marketing Communications, Customer Privacy, Compliance, media sector specific aspects - Content Creation, Content Dissemination, Audience Interaction, Media Literacy)		Chapter 1: <ul style="list-style-type: none"> Section 1.3.2 "One Ambition to Make Vivendi a World-Class French Multimedia Group" p. 13 Section 1.4.4 "An Integrated Reporting Process" p. 16 Chapter 2: <ul style="list-style-type: none"> Section 1 "Corporate Social Responsibility (CSR) Policy" p. 42 Section 2.1 "Key Messages" p. 47 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 2.2.3 "Relations with Stakeholders" p. 57 Section 2.2.5 "Fair Business Practices" p. 59 		D-2.1 D-4.2 D-5	1, 2	IV VIII
		MSS Commentaries		CSR > Vision and Challenges > CSR Policy CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Valuation and Protection of Personal Data > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators Footer > Data and Content Protection Charter				
Content Creation	MSS M2	Methodology for assessing and monitoring adherence to content creation values		Chapter 1, Section 1.4.4 "An Integrated Reporting Process" Chapter 2: <ul style="list-style-type: none"> Section 1.1 "Innovative Positioning" p. 42 Section 1.1.3 "An Integrated Reporting Approach illustrating the Creation of Shared Value" p. 43 Section 1.2.2 "CSR Criteria integrated into the Variable Compensation of Senior Executives" p. 44 Section 2.1.2 "Developing Local Talent in Africa at the Heart of Vivendi's CSR Strategy" p. 47 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 2.2.3 "Relations with Stakeholders" p. 57 		D-5	1, 2	II.A.2 IV
	MSS M3	Actions taken to improve adherence to content creation values, and results obtained		CSR > Vision and Challenges > CSR Policy > Integration of CSR into our Governance and Strategy CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators Website Cultureswithvivendi.com Footer > Data and Content Protection Charter		D-5	1, 2	II.A.2 IV

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Content Dissemination	MSS M4	Actions taken to improve performance in relation to content dissemination issues (accessibility and protection of vulnerable audiences and informed decision making) and results obtained	 Chapter 2: Section 1.1 "Innovative Positioning" p. 42 Section 1.2.2 "CSR Criteria integrated into the Variable Compensation of Senior Executives" p. 44 Section 2.2.1 "Vivendi's Four "Core" Issues relating to Human Rights" p. 49 Section 2.2.3 "Relations with Stakeholders" p. 57		D-5	1,2	II.A.2 IV VIII.2 & 8	
			 CSR > Vision and Challenges > CSR Policy > Integration of CSR into our Governance and Strategy CSR > Our Eight Priority Issues > Promotion of Cultural Diversity in Content Production and Distribution > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators Footer > Data and Content Protection Charter					
	MSS M5	Number and nature of responses (feedback/complaints) related to content dissemination, including protection of vulnerable audiences and informed decision making and accessibility, and processes for addressing these responses	 Chapter 2, Section 2.2.5 "Fair Business Practices" p. 61				II.A.2 IV VIII.3	
Audience Interaction	MSS M6	Methods to interact with audiences and results	 Chapter 1, Section 1.4.4 "An Integrated Reporting Process" Chapter 2: ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" p. 45 ■ Section 2.2.1.2.1 "Empowering Young Audiences" p. 51 ■ Section 2.2.3 "Relations with Stakeholders" p. 57		D-2.1	1, 2	II.A.14 IV VIII	
			 CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators Website Cultureswithvivendi.com CSR Webradio Vivoice					
Customer Health and Safety	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	 Chapter 1, Section 4 "Risk Factors" p. 38 Chapter 2: ■ Section 2.2.1.2.2 "Protecting Young Audiences" p. 52 ■ Section 2.2.1.4 "Valuating and Protecting Personal Data" p. 54		D-4.2	1	IV VIII.6 & 8	
			 CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Valuation and Protection of Personal Data					
	G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes		See MSS M5 and G4-PR8	D-4.2		VIII.3	

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GRI Guidelines (version G4) including the Media Sector Supplement (MSS)			Where is this information available in the Annual Report 2014 and in Vivendi's institutional website?			Art. 225 French Grenelle II law	UN Global Compact principles	OECD Guidelines
GRI Aspect	Indicator Code	Description of the indicator						
Product and Service Labeling	G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	 Chapter 2: ■ Section 2.2.1.2.2 "Protecting Young Audiences" ■ Section 2.2.1.4 "Valuating and Protecting Personal Data"	p. 52 p. 54	D-4.2		VIII.2 & 8	
		MSS Commentaries	 CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Valuation and Protection of Personal Data					
	G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes		See MSS M5	D-4.2		VIII	
	G4-PR5	Results of surveys measuring customer satisfaction	 Chapter 2: ■ Section 1.1.4 "An Integrated Reporting Process" ■ Section 2.2.3 "Relations with Stakeholders"	p. 18 p. 57	D-2.1		II.A.14 VIII	
		 CSR > Our Eight Priority Issues > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators						
Marketing Communi- cations	G4-PR6	Sale of banned or disputed products	 Chapter 2: ■ Section 2.2.1.2.2 "Protecting Young Audiences" ■ Section 2.2.5.3 "Responsible Communications and Marketing"	p. 52 p. 61	D-4.2		VIII	
			 CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Vigilance in Business Conduct CSR > Reports and Performance > Key Indicators > Societal Indicators					
	G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	 Chapter 2, Section 2.2.5.3 "Responsible Communications and Marketing"	p. 61	D-4.2		VIII	
		MSS Commentary	 CSR > Reports and Performance > Key Indicators > Societal Indicators					
Media Literacy	MSS M7	Actions taken to empower audiences through media literacy skills development and results obtained	 Chapter 2: ■ Section 1.1.1 "Innovative Positioning" ■ Section 1.2.4 "Dialog with all the Group's Stakeholders" ■ Section 2.2.1.2.1 "Empowering Young Audiences" ■ Section 2.2.1.3.2 "Media Accessibility and Literacy"	p. 42 p. 45 p. 51 p. 53	D-5	1, 2	II.A.2 IV VIII.5	
			 CSR > Vision and Challenges > CSR Policy CSR > Our Eight Priority Issues > Empowerment and Protection of Young People in their Use of Digital Media > Knowledge Sharing > Local Economic, Social and Cultural Development CSR > Reports and Performance > Key Indicators > Societal Indicators CSR Webradio Vivoice					
Customer Privacy	G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data		Confidential	D-4.2 D-5	1, 2	VIII.6	
Compliance	G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	 Chapter 1, Section 3 "Litigation" Chapter 4: ■ Section III, Note 26 "Litigation" ■ Section IV.3, Note 25 "Litigation"	p. 32 p. 282 p. 324	D-4.2			

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